

### Questionnaire for Solar Thermal System Owners

**Location of your Solar Thermal System:**

City/Town:  State:  Zip Code:

**Questions About Your Solar Thermal System. Please answer as many questions as you can:**

Year your system was installed:  Total Cost of Your System: \$

Did you receive a tax credit or incentive to install system? If so, please list amounts:

State Rebate: \$  State Tax Credit: \$  Federal Tax Credit: \$

What type of system do you have? Drainback:  Closed Loop Glycol:  Other:

If "other", please explain:

Does a btu meter record the energy production of your system? Yes  No

Who installed your system? Name & location of company:

Are you pleased with your installers work? Yes  No   
 Would you recommend your installer to others? Yes  No

How would you rate the performance of you system?

Excellent  Very Good  Good  Fair  Poor

Knowing what you know now, what would you do differently?

1.   
 2.   
 3.

Has your system ever stop working? If so, please list reason for each occurrence & the repair cost. Identify if the system repairs were covered by the equipment or installer's warranty:

Reason for system failure	Cost	Covered by Warranty?	
		Equipment	Installer's
1. <input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. <input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. <input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Questions About Your Domestic Hot Water System. Please answer as many questions as you can:**

How many flat panel collectors are installed to heat your domestic hot water?

Flat Panel Manufacturer (i.e. Heliodyne):

Flat Panel Model or Size (i.e. Gobi 410, 4 ft x 10 ft):

How many evacuated tubes are installed to heat your domestic hot water?  Tubes

Evacuated Tubes Manufacturer (i.e. Thermomax):

Evacuated Tubes Model or Size (i.e. Solamax AST50):

Total capacity of your hot water storage tanks in gallons:  gallons

What type of fuel do you use as a backup to your solar thermal system to heat your water?

Oil  Gas  Propane  Wood  Coal  Electric

How much do you pay for that fuel (per kWh, gallon or therm)? \$  per

Any idea how much fuel you're saving by using your solar thermal system? If so, please enter the yearly amount and units of fuel you're saving (i.e. 120 gallons per year) or the dollar amount (i.e. \$300 per year):

kWh  Gallons  Therms  Cords  btu   
 \$  Per year

Is the above information estimated or measured? Estimated  Measured

If measured, how?

### Questionnaire for Solar Thermal System Owners

#### Questions About Your Solar Thermal Space Heating System. Please answer as many questions as you can:

How many flat panel collectors are installed to heat your space?

Flat Panel Manufacturer (i.e. Heliodyne):

Flat Panel Model or Size (i.e. Gobi 410, 4 ft x 10 ft):

How many evacuated tubes are installed to heat your space?  Tubes

Evacuated Tubes Manufacturer (i.e. Thermomax):

Evacuated Tubes Model or Size (i.e. Solamax AST50):

Total capacity of your hot water storage tanks in gallons:  gallons

What type of fuel do you use as a backup to your solar thermal space heating system?

Oil  Gas  Propane  Wood  Coal  Electric

How much do you pay for that fuel (per kWh, gallon or therm)? \$  per

Any idea how much fuel you're saving by using your solar thermal system? If so, please enter the yearly amount and units of fuel you're saving (i.e. 120 gallons per year) or the dollar amount (i.e. \$300 per year):

kWh  Gallons  Therms  Cords  btu

\$ Per year

Is the above information estimated or measured?  Estimated  Measured

If measured, how?

#### Questions About Your Carbon Credits (CCs):

Do you currently sell your CCs?  Yes  No  If so, how much per ton: \$

If you're not now selling your CCs, would you consider selling them thru BEE Co?  Yes  No

#### Additional Comments?